Certificate TR10/001113

The management system of

SERTRANS ULUSLARARASI NAKLİYAT VE TİCARET A.Ş.

Ömerli Mah. Hadımköy - İstanbul Cad. No: 260-262, Arnavutköy, 34555, İstanbul, Turkey

has been assessed and certified as meeting the requirements of

ISO 10002:2018

For the following activities

İstanbul Hadımköy, Samandıra Sancaktepe handling of customer complaints within the scope of logistics services provided in warehouses and bonded warehouses.

This certificate is valid from 01 June 2022 until 23 May 2025 and remains valid subject to satisfactory surveillance audits. Recertification audit due a minimum of 60 days before the expiration date.

Issue 7. Certified since 24 May 2010. Certified activities performed by additional sites are listed on subsequent pages.

Organization certified since 30 December 1899 and first certified by SGS on 24 May 2010.

Authorised by

SGS SUPERVİSE GÖZETME ETÜD KONT. SERV. A.Ş. Bağlar Mah. Osmanpaşa Cad. No: 95 İş İstanbul Plaza A Girişi 34209 Güneşli / İstanbul TÜRKİYE t +90 212 368 40 00 - www.tr.sgs.com

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ISO 10002:2018

Issue 7

Sites

SERTRANS ULUSLARARASI NAKLİYAT VE TİCARET A.Ş.

Ömerli Mah. Hadımköy - İstanbul Cad. No: 260-262, Arnavutköy, 34555, İstanbul, Turkey

SERTRANS ULUSLARARASI NAKLIYAT VE TIC AS

Eyüp Sultan Mah. Samandıra Cad. Vadi Sok. No: 16 34885 Samandıra, Sancaktepe, İstanbul, Turkey

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