

## Policy and Quality Documents

Sertrans Logistics, in order to understand the constantly evolving customer needs correctly, to meet demands just in time, completely and at the most affordable cost;

- To use all kinds of innovation and technology that will create value for our customers and business partners,
- Accepting customer trust as the basic requirement,
- To realize continuous development with our human resources working with team spirit,
- Acting with a sense of environmentally responsible and social responsibility, respecting ethical values and ensuring the satisfaction of customers, employees and all other stakeholders.
- We are committed to fulfill all applicable requirements regarding our industry.

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